

Hygiene:

Eternal Beauty Mobile Esthetics (Beauté Éternelle) is committed to providing not only the highest quality of service, but piece-of-mind as well. All of our stainless steel tools and esthetic equipment is sanitized, disinfected using hospital-grade products and sterilized using UV-C (ultraviolet) sterilization. Furthermore, all porous tools such as buffers, nail files and orange sticks are given to each respective client after use. Disposable footbath liners are used for pedicures and a fresh liner is used for each client. Vinyl gloves are worn for all foot treatments. Clean towels and lines are used for each client. If you have any questions with regards to hygiene and safety, please contact us. After all, your well-being is our specialty!

Reservation Policy:

Spa services are for individuals who are 18 years and older. The minimum age requirement is 16 years old with parental consent.

Please advise us of ANY known chronic medical condition or allergies in advance of your booking. Pregnant women, at ANY stage in the pregnancy, must state so at time of booking. In some cases we may request a permission letter from their current medical practitioner allowing them to have Spa services. Those who fail to do so may be denied services.

- There is a \$80 minimum service call for individual appointments.
- Individual and couple appointments need to be made at least 48 hours in advance.
- Spa Parties (groups of 3 or more) must be made 2 weeks in advance, with a minimum \$160 service call.
- A 20% deposit may be requested for groups or Spa Parties.
- Appointments can be made by calling (819) 503-3277 or using our on-line scheduler available 24/7.
- Women, couples or mixed groups only please, unless otherwise arranged.
- A travel fee may apply. Parking charges will apply if no on-site parking is available.
- Note: If pregnant please state so while booking appointment

Hours of operation:

- Tuesday, Wednesday and Thursday evenings: 6:00 – 9:00
- Saturdays and Sundays: 9:00 - 5:00
- Closed Monday and Friday except under special arrangements

Cancellation Policy:

- For individual treatments, 24 hours notice is required to change or cancel an appointment.
- Cancellations for Group Packages (3+) require 1 week advance notice. Otherwise a 20% cancellation charge will apply.

Gratuities:

If you are pleased with your spa treatments you have received, it is customary to give a minimum 15% gratuity to your esthetics Specialist.

Important Notes:

We are not liable for any lost, stolen or damaged goods to any property or clients' property.

There are some medical conditions that are not compatible with spa treatments. These include, but are not limited to serious cardiac conditions and blood clots; skin disease, wounds, or tumours; cancer and tuberculosis; fever, and fractures or dislocations. Please consult with your physician regarding any medical concerns prior to your spa services. Our technicians have the right to refuse treatment if any of the following apply:

- Medical conditions that were not mentioned at time of booking appointment.
- Broken skin or lesions.
- Any other personal concern for safety.
- If an unhealthy nail is detected, the technician will refuse to apply polish. This is to avoid possible contamination of products, thus protecting our clients from the possible transfer of infection from contaminants.